

# Introduction

Accessing the NYSERDA Portal is a required step when a community wishes to submit additional proposals as part of the Clean Energy Communities Program. In order to access the NYSERDA Portal, communities must first establish an account following the [NYSERDA Portal Registration](#) instructions.



Please contact [salesforcesupport@nyserda.ny.gov](mailto:salesforcesupport@nyserda.ny.gov) if you need assistance logging in.

# Instructions

1. Access the portal login page at <https://portal.nyserda.ny.gov/login>.

NEW YORK STATE OF OPPORTUNITY | NYSERDA

Username

Password

Log In

[Forgot Your Password?](#) [Sign Up](#)

2. Enter your **Username** and **Password**.



Username

emailsample@gmail.com.nyserda

Password

Log In

[Forgot Your Password?](#) [Sign Up](#)

<b>User name:</b>	Your username is the email address used when creating your <b>NYSERA Portal (Salesforce)</b> account with <b>.nyserda</b> added to the end as shown in the example screenshot above
<b>Password:</b>	You created this password when registering for the <b>NYSERDA Portal (Salesforce)</b> account. If you have forgotten the password, click the <b>Forgot Your Password?</b> Link and follow the prompts to reset your password.