

Service Desk



NYSERDA



Welcome to the Service Desk Knowledge Base

The Service Desk Knowledge Base is a repository of tips, tricks and self-service guides to enable the entire NYSERDA community to use the IT resources available to them as well as enable those users to solve some of their own issues and get back to doing their important work! If you need assistance you can contact the Service Desk at xHELP (x4357) or use the Submit a Service Desk Ticket button below.

[Submit a Service Desk Ticket](#)

[IT Calendar](#)

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